



DRONE PRIVACY PROTOCOL

De Mooimakerij occasionally uses a small drone to inspect façades, roofs, gutters and other parts of buildings that are difficult to reach. This allows us to assess the condition of a property without unnecessarily using scaffolding or a cherry picker. We take the privacy of residents, neighbours and passers-by seriously. That's why we use this protocol.

Our commitments

We record the building, not its surroundings

The camera is directed at the parts of the building that need to be inspected. We make every reasonable effort to keep neighbouring homes, gardens, balconies and public areas out of view.

We do not film inside homes

We do not deliberately point the camera through windows or doors and do not record living rooms, bedrooms or other private spaces.

We record as little as possible

The camera is used only when necessary for the inspection. Where photographs are sufficient, we take photographs rather than recording continuous video.

We avoid recording identifiable people

Residents, neighbours and passers-by are not the subject of our inspection. If someone is unintentionally recorded in an identifiable way, we will not use or publish that image. Where necessary, the image will be deleted or the person made unrecognisable.

Images are used for inspection and maintenance purposes

They may be used to assess paintwork, timber decay, roofs and gutters, damage and maintenance requirements, and to prepare or substantiate quotations and maintenance advice.

Images are handled and stored carefully

Inspection images are retained only for as long as reasonably necessary for the relevant project, property record and any relevant maintenance history. Images are stored securely and access is limited to people who need them for the project.

We do not unnecessarily share images with third parties

Images are shared only with the client and, where necessary for the work, relevant advisers or contractors. We do not sell inspection images and do not use identifiable images of third parties for advertising or social media without permission.

We comply with applicable regulations

Before every flight, we assess whether the drone can be operated safely and legally at that location. We comply with applicable aviation regulations and privacy legislation.



Questions or concerns?

If you have questions about a drone inspection or believe you may have been unintentionally recorded in an identifiable way, please speak to us or contact us. We will review the relevant image and delete or anonymise it where reasonably possible and required.

De Mooimakerij

On their behalf: Gerjon Zomer

Maintenance and restoration of historic buildings